

# STOP USE NOTICE\_UltraLink

Von:ISC Solutions in Metal <sales@iscwales.com>

Antwort an:us5-757a2b22e6-85dd36ce79@inbound.mailchimpapp.net

An:info@komzentrum.de

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STOP USE NOTICE\_UltraLink

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## STOP USE NOTICE | Ultralink

November 2023

### Important Safety Notice: ISC UltraLink Safety Notice/Product Recall

Following on from our inspection notice issued 17 November 2023, our team has been intensively investigating the potential risk and the root cause of the problem. Our investigation identified that the press fixture used to secure the assembly of the SafeLock button moved outside of specification, creating the potential for a faulty press fit of the button, which can lead to the button turning open and coming apart.

#### STOP USE

Due to the risk of unintentional opening of the device, which could result in a life-threatening situation, we are issuing this notice instructing users to **stop using their device**, if it falls within the range of serial numbers:



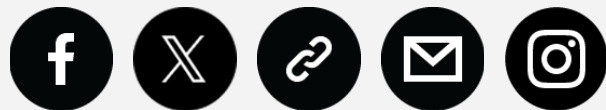
**LK101A1.2:** 170433—176974

UK, EU, Australasia: +44 (0) 1248 363 125

Please accept our apologies for the inconvenience. User safety is at the core of everything that we do and remains our highest priority. We appreciate receiving feedback with any concerns relating to product safety.

Kind Regards,

David Rawlins  
Compliance & Quality Manager



**Phone Us** +44 (0) 1248 363 125

**Email Us** [sales@iscwales.com](mailto:sales@iscwales.com)

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ISC Ltd  
Unit 1, Plot 2 Llandygai Industrial Estate  
Llandygai  
Bangor, Gwynedd LL57 4YH  
United Kingdom

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